

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
ADULT EDUCATION			
American Red Cross of Greater Idaho	CPR & first aid training, disaster prevention preparation & response to emergencies. www.redcross.org/local/idaho	5380 Franklin Rd Boise, ID 83705	208-947-4357 Ext. 3
Center for New Direction/ISU Outreach	Free career/personal counseling for people interested in going to school, work, change jobs, growth workshops. Single parent support services. www.isu.edu/cnd	College of Technology 777 Memorial Dr Pocatello, ID 83201	208-282-2454 8AM-5PM
Community Education Department/ Portneuf Medical Practice Division	CPR, community & child birth education, & health topic classes; free blood pressure screenings; reduced fee mammography clinic	777 Hospital Way Pocatello, ID 83201	208-239-1400
Idaho Department of Labor	Provides funding & employment options training for qualified applicants. www.labor.idaho.gov	430 N. 5 th Ave. Pocatello, ID 83205	208-236-6710
ISU Adult Success Center	ESL & GED Classes, College readiness classes.	777 Memorial Dr Pocatello, ID 83209	208-282-2468
LDS Employment Resource Center	Employment information, training, & job board.	580 Roosevelt Ave Pocatello, ID 83201	208-232-2862 Tues & Thur 10am-3pm
SEICAA	Energy assistance-Nov 1-Mar 31, information/referral services, family development, food boxes, personal hygiene products, housing for chronically homeless/ mentally disabled, phone assistance, school supplies, working closet-clothing help, & mental health program.	641 N 8 th Ave Pocatello, ID 83201	208-232-1114
CHEMICAL DEPENDENCY			
Adolescent Substance Abuse Program MK Place-Bannock Youth Foundation	Intensive in & outpatient treatment to adolescents who are seriously involved with alcohol or drugs.	110 South 19 th Ave Pocatello, ID 83201	208-234-4722
Drug/Alcohol Treatment (SAMHSA)	24 hour hotline and referrals.	Toll-Free National Hotline.	800-662-4357
Friendship Club	Social setting for those recovering from drug & alcohol dependency; also for family /friends.	745 South 1 st Ave Pocatello, ID 83201	208-232-9565
Narcotics	Get 24/7 Help Now	narcotics.com	800-407-7195
Road To Recovery	Alcohol/ drug counseling to individuals & their families; family may seek counseling without the person involved with alcohol or drugs, If problem exists in the family; individual/ group counseling, education classes. In & outpatient treatment in area.	343 East Bonneville Pocatello, ID 83201	
CHILD CARE			

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Bear River Early Head Start (EHS)	Services for children ages 0-3 and pregnant women. Home-base and Center-base options. *Free, must qualify. Centers in North & South Logan.	95 W 100 S, Ste. 200 Logan, UT 84321	435-755-0081
Human Development Center -Infant/Toddler Program	Early intervention Birth-3. Provides services, evaluation, counseling & referrals, etc.	421 Memorial Dr Pocatello, ID 83201	208-234-7947 M-F 9am-5pm
Idaho Department of Health and Welfare	Food stamps, WIC, Medicaid, child care & TANF-assistance for families, information.	1090 Hiline Pocatello, ID 83201	208-235-2900 M-F 8am-5pm
Southeastern Idaho Public Health	WIC, Infant/toddler program, immunizations car seat assistance, family planning. www.sdhididaho.org	1901 Alvin Ricken Dr Pocatello, ID 83201	208-233-9080
COMMUNITY INVOLVEMENT			
Downey Public Library (for all of Marsh Valley)	Mon- Fri-1:00-5:00pm; Tues, Sat-10-2pm.	18 North Main St Downey, ID 83234	208-897-5270
McCammon Public Library	Wed.-Fri 1:00-5:00, Sat. 10:00-2:00.	808 Center St McCammon, ID 83250	208-254-9003
South Bannock/Lava Library	Hours: Mon- Fri, 1:00-5:00 pm, Sat: 10-2pm. Summer Reading: Take home packets on Thurs.	33 East Main St Lava Hot Springs, ID 83246	208-776-5301
EMPLOYMENT			
Center for New Direction/ISU Outreach	Free career/personal counseling for people interested in going to school, work, change jobs, growth workshops.	777 Memorial Drive Room 372 Pocatello, ID 83201	208-282-2454
Community Council of Idaho	Advocacy for migrant, seasonal farm workers, & very low income families; food pantry, rent assistance, employment counseling, training, emergency services, & primary health clinic.	317 Happy Day Blvd Caldwell, ID 83607	208-454-1652
Idaho Department of Labor	Provides funding options for qualified applicants, employment options training. Career exploration, job search assistance, job training.	430 North 5 th Ave Pocatello, ID 83205	208-236-6710
Idaho Division of Vocational Rehabilitation	Help for individuals with disabilities with services toward employment. www.vr.idaho.org	1070 Hiline Rd, Ste. 200 Pocatello, ID 83201	208-236-6333
LDS Employment Resource Center	Employment information, training, & job board open to all prefer reference, but not required.	580 Roosevelt Ave Pocatello, ID 83201	208-232-2862
FAMILY RELATIONS			
Bannock House-Bannock Youth Foundation	48-hour crisis center for at-risk youth, individual/family counseling, life skills, independent living program.	620 W. Fremont St Pocatello, ID 83204	208-234-2244
Bear River Head Start	Preschool-Child & family development program for eligible families; must qualify.	Home Based Only	435-755-0081
Big Brothers/ Sisters of Southeastern Idaho	Program for children without father/mother in the home. (Flexible for 2 parent homes).	545 Shoup Ave, # 341 Idaho Falls, ID 83402	208-523-4842

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Bright Tomorrows-Child Advocacy Center (brighttomorrowscac.org)	Free counseling/support services to children & their families who've been affected by sexual abuse. Funding resources available.	409 Washington Ave Pocatello, ID 83201	208-234-2646
Family Pathways	Psychosocial rehabilitation, a personal consultation, counseling, accepts Medicaid-sliding scale	3607 Pole line Rd Pocatello, ID 83201	208-637-1662
Family Resource Center-Bannock Youth Foundation	Referrals, resources, activities, workshops, classes for entire family; Birth to 3, Baby steps, etc.	403 North Hayes Pocatello, ID 83204	208-234-1122
Family Services Alliance Advocates	Legal assistance/court advocacy with domestic violence & sexual assault issues, support groups, counseling, and emergency shelter for individuals fleeing domestic and sexual violence.	355 South Arthur Pocatello, ID 83204 24 hour crisis line	208-232-0742 208-251-HELP (4357)
Friendship Club	Setting for those recovering from drug & alcohol dependency, for family and friends.	745 South 1 st Ave Pocatello, ID 83201	208-232-9565
Infant/Toddler Program	Early intervention, Birth-3, provides services, evaluation, short term crisis counseling.	421 Memorial Dr Pocatello, ID 83201	208-234-7900
ISU Counseling and Testing Center	Individual and couple counseling. Free to ISU students. ISU students only.	921 S 8 th Ave Pocatello, ID 83209	208-282-2130
LDS Family Services	Counseling, support group for pregnant women, addiction recovery program. All welcome.	1701 Bratz Dr Pocatello, ID 83201	208-232-7780
National Alliance for the Mentally Ill (NAMI)	For consumers, families, & friends of people with a mental illness, education advocacy, & support meetings. www.nami.org/sites/NAMIIDAHO	P. O. Box 6066 Pocatello, ID 83205	208-244-0870
Road To Recovery	Alcohol/ drug counseling to individuals & their families; family may seek counseling without the person involved with alcohol or drugs. If problem exists in the family; individual/ group counseling, education classes. In & outpatient treatment in area. De-Tox program.	343 E Bonneville St Pocatello, ID 83201	208-233-5791

FOOD, NUTRITION, & CLOTHING

Community Council of Idaho	Advocacy for migrant, seasonal farm workers, & very low income families; food pantry, rent assistance, employment counseling, training, emergency services, & primary health clinic.	317 Happy Day Blvd. #180 Caldwell, ID 83607	208-454-1652
Deseret Industries	Sells used clothing and toys, etc. for discounted price. Accepts donations.	580 Roosevelt Ave Pocatello, ID 83201	208-232-5174
Expanded Food and Nutrition Education Program	Advisors come to the home, to give free lessons on nutrients, meal planning, food buying, safety, resource management. www.extension.ag.uidaho.edu/bannock	10560 N. Fairgrounds Rd Bldg. A Pocatello, ID 83202	208-236-7310
God's Home of Compassion	Food pantry, clothing, toiletries.	845 Hyde St Pocatello, ID 83201	208-236-0075

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Health West Lava Clinics	Primary medical outpatient care, nutrition & education programs.	85 South 5 th West Lava Hot Springs, ID 83246	208-776-5202
Idaho Department of Health and Welfare	Food stamps, WIC, Medicaid, child care & TAFI-temporary assistance for families info. Immunizations, nutrition & physical activity, etc.	1090 Hilina Rd Pocatello, ID 83201	208-235-2900
Idaho Community Action Network-ICAN	Food program for families with limited incomes, political advocacy & activism.	3450 Hill Rd Boise, ID 83703	208-385-9146
Salvation Army	Offers emergency services of food, clothing and referrals for shelter to those in need.	400 North 4 th Ave. Pocatello, ID 83201	208-232-5318
SEICCA	Variety of services to low-income, disabled, elderly residents. Food/clothing bank, energy/utilities & weatherization. Referral	641 N. 7 th Ave. Pocatello, ID 83201	208-234-0966
Southeastern Idaho Public Health	WIC, Infant/Toddler Program, immunizations, car seat assistance, family planning, Medicaid. www.sdhdidaho.org	1901 Alvin Ricken Dr Pocatello, ID 83201	208-233-9080
St. Vincent's DePaul Society	Food and clothing bank, limited emergency funds available for energy assistance, rent, phone, groceries.	855 South 2 nd Ave Pocatello, ID 83201	208-478-2062
HOUSING/SHELTER			
Aids for Friends Shelter	Transitional housing, emergency shelter, payee representative program, and case management. Office open: M-F: 8:00am-4:00pm; Emergency Shelter open 24 hours a day.	Food Bank: 555 South 1 st Ave Pocatello, ID 83201 Emergency Shelter: 209 E Lewis Pocatello, ID 83201	208-233-8811 208-232-5669
Bannock House-Bannock Youth Foundation	48-hour crisis center for at-risk youth ages 10-18; individual/family counseling, life skills, independent living program for ages 18-21. M-F 9am-6pm	620 W. Fremont St Pocatello, ID 83204	208-234-2244
Community Council of Idaho	Advocacy for migrant, seasonal farm workers, & low income families; food pantry, rent assistance, employment counseling, training, emergency services, & primary health clinic. Offices are open from Tuesday-Friday 7:30am-4:30pm	317 Happy Day Blvd. #180 Caldwell, ID 83607	208-454-1652
Habitat for Humanity	Home-building assistance for low-income families. Offices open Tuesday-Saturday 10am-6pm	345 S 2 nd Ave Pocatello, ID 83201	208-233-9081
Idaho Legal Aid Services, Inc.	Legal assistance for housing /utility, & social service, Medicare, Medicaid, senior problems. idaholegalaid.com	109 N Arthur Ave, Suite 302 Pocatello, ID 83204	208-233-0079 Office M-F 8:30am-5:00pm
Salvation Army	Offers emergency services of food, clothing and referrals for shelter to those in need.	400 North 4 th Ave Pocatello, ID 83201	208-232-5318
Square One-Bannock Youth Foundation	Individual and family counseling, conflict management group, crime victim's assistance, crisis shelter for runaway/homeless youth ages 10-17. Transitional living program.	620 W Fremont St Pocatello, ID 83204 Offices: M-F: 9AM-6PM	208-234-2244

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
USDA Rural Development & Housing Services	Provides home ownership loans to families with low or very low income. www.rd.usda.gov.id	9173 West Barnes Drive #A Boise, ID 83709	208-378-5600 Ext. 2
INCOME/ BUDGET			
Idaho Child Support Services	Enhances the well-being of children, promotes positive parental involvement, and improves the self-sufficiency of families. Child Support Services can help make sure children receive financial and medical support from both parents in a variety of ways. www.healthandwelfare.idaho.gov	1720 Westgate Dr Boise, ID 83704	800-356-9868 Offices M-F: 8am-5pm
Idaho Credit Counseling Services/Debt	Counseling for getting out of debt & budgeting. Education classes on budgeting. Free to the public.	2086 E 25 th St Idaho Falls, ID 83404	208-233-5544
Idaho Volunteer Lawyer Program	Free legal services for low income people depending on case, family law, debt relief, civil cases only. www.isb.idaho.gov	The Law Center 525 W. Jefferson Street Boise, ID 83702	208-334-4500
SEICAA - Resource & Referral	Energy assistance-Nov 1-Mar 31, information/referral services, family development, food boxes, personal hygiene products, housing for chronically homeless/ mentally disabled, phone assistance, school supplies, working closet-clothing help, & mental health program.	641 N. 8 th Ave. Pocatello, ID 83201	208-232-1114
Social Security Administration	Provides Medicare, survivors' benefits, supplemental security income	861 Jefferson Ave Pocatello, ID 83201	866-643-3407
USDA Rural Development & Housing Services	Provides home ownership loans to families with low or very low income.	9173 W Barnes Dr Suite A1 Boise, ID 83209	208-378-5600 Ext. 2
LEGAL PROBLEMS			
Area Agency on Aging & Adult Protection Services	Helps maximize independence/quality of life for those 60 years & older. Investigates abuse reports, neglect, & exploitation of vulnerable adults ages 18 & older. Information on: case management, adult protection program, legal services, advocacy, assistance, neglect, abuse, for those in long term care facilities.	Call to report suspected abuse 24 Hour phone line 214 East Center STE 10 Pocatello, ID 83201	800-526-8129 208-233-4032
Disability Rights Idaho	Free legal services to individuals with disabilities.	4477 Emerald, Ste. B-100 Boise, ID	800-632-5125 866-262-3462
Family Services Alliance Advocates	Legal assistance/court advocacy with domestic violence & sexual assault issues, support groups, counseling, and emergency shelter for individuals fleeing domestic and sexual violence.	355 South Arthur Pocatello, ID 83204 24 hour crisis line	208-232-0742 208-251-HELP (4357)
Idaho Child Support Services	Child Support Services can help make sure children receive financial and medical support from both parents in a variety of ways. www.healthandwelfare.idaho.gov	1720 N Westgate Dr Boise, ID 83704 M-F: 8AM-5PM	208-334-0750

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Who	Services	Location	Phone Number
Idaho Legal Aid Services, Inc.	Help for public rights cases: Medicare, food stamps, Medicare, unemployment, social security, county assistance, tenant rights, rental, & handles domestic violence-cases upon referral.	150 South Arthur Ste. 203 Pocatello, ID 83204	208-233-0079 Domestic Violence Hotline 1-877-500-2980
Idaho Volunteer Lawyer Program	Free legal services for low income people depending on case, family law, debt relief, civil cases only. www.isb.idaho.gov	P.O Box 895 Boise, ID 83701	208-334-4500
MEDICAL & DENTAL			
211 IDAHO CARE LINE	Health and human service referrals. Children health insurance program, parenting classes, doctors, dentists, etc.	Call for information.	Dial 211
AIDS Hotline	Information and support.	English	800-344-7432
Bannock County Indigent Services	Financial medical help to Bannock County residents without Medicaid or other health insurance, application must be completed & received within 30 days of an emergency or 10 days for prior approval & Board will decide.	624 East Center, Room 211 Pocatello, ID 83201	208-236-7347
Call Family Dentistry	10 % off for those who do not have insurance. www.callfamilydentistry.com	1352 E. Center, Ste. B Pocatello, ID 83201	208-233-2500
Children's Health Insurance Program (CHIP)	CHIP-Health insurance for children 0-18 who don't qualify for Medicaid.	Call for information.	800-318-2596
Community Education Department	CPR, community & child birth education, & health topic classes; free blood pressure screenings; reduced fee mammography clinic.	Portneuf Medical Center 777 Hospital Way Pocatello, ID 83201	208-239-1400
Dental Care	For a list of dentists in your area call Cherie at Head Start.	95 W 100 S, Suite #200 Logan, UT 84321	435-755-0081 Ext. 240
Health West Lava Clinic	Primary medical outpatient care, nutrition & education programs. www.healthwestinc.org	85 South 5 th West Lava Hot Springs, ID 83246	208-776-5202
Idaho Department of Health and Welfare	Food stamps, WIC, Medicaid, child care & TANF-temporary assistance for families, information.	1090 Hiline Pocatello, ID 83201	208-235-2900
Idaho Home Health Hospice	Physical/occupational therapy, personal care aid, skilled nursing, Hospice care.	315 East Alameda Rd Pocatello, ID 83201	208-232-1122
Pocatello Children's Clinic	Medical services for children 0-18. 24 hour emergency services.	1151 Hospital Way, #F Pocatello, ID 83201	208-232-1443
Pocatello Family Dentistry	Dental clinic. Sliding fee scale based on financial need - accepts Medicaid billing. Also accepts Idaho Smiles.	465 Memorial Dr Pocatello, ID 83209	208-282-6000
Pocatello Free Clinic	Family medicine, diagnostic testing, dental services, & prescription assistance. Mon- Fri: 3-6pm. Free to people with no insurance.	1001 N Ave. North Suite 155 Pocatello, ID 83201	208-233-6245
Poison Control	Advice for poison ingestion.	National hotline.	800-222-1222
SEICAA - Resource & Referral - Affordable Housing	Energy assistance-Nov 1-Mar 31, information/referral services, family development, food boxes, personal hygiene products, housing for chronically	825 E Bridger St Pocatello, ID 83201	208-233-7348

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
	homeless/ mentally disabled, phone assistance, school supplies, working closet-clothing help, & mental health program.		
Southeastern Idaho Public Health	WIC, Infant/Toddler Program, immunizations, car seat assistance, family planning.	1901 Alvin Ricken Dr Pocatello, ID 83201	208-233-9080
Su Familia- National Hispanic Family Health Helpline	Health information for Hispanic families to help prevent and manage chronic conditions, references to providers & federal programs like CHIP-children's health insurance; Fact sheets for: cardiovascular disease, asthma, cancer screening, domestic violence, child & adult immunizations, diabetes & HIV / AIDS. Referrals for low-cost clinics in US and Puerto Rico.	Toll-free help line. healthyamericas.org M-F: 9am-6pm	866-783-2645 General helpline for English & Spanish. Pre-Natal helpline: 800-504-7081
MENTAL, SOCIAL, & EMOTIONAL HEALTH			
211 IDAHO CARE LINE	Health and human service referrals. CHIP, parenting classes, doctors, dentists, etc.	Call for information.	Dial 211
AIDS Hotline	Information and support.	English	800-303-7432
Area Agency on Aging & Adult Protection Services www.sicog.org	Helps maximize independence/quality of life for those 60 years & older. Investigates abuse reports, neglect, & exploitation of vulnerable adults ages 18 & older. Information on: case management, adult protection program, legal services, advocacy, assistance, neglect, abuse, for those in long term care facilities.	Call to report suspected abuse 24 Hour phone line. 214 East Center Ste. B Pocatello, ID 83201	800-526-8129 208-233-4032
Big Brothers/ Sisters of Southeastern Idaho	Program for children without father/mother in the home. (Flexible for 2 parent homes). www.bbbsid.org	545 Shoup Ave., # 251 Idaho Falls, ID 83402	208-523-4842
Bright Tomorrows-Child Advocacy Center	Free counseling/support services to children & their families who've been affected by sexual abuse. Funding resources available.	409 Washington Ave. Pocatello, ID 83201	208-234-2646
Center for New Direction/ISU Outreach	Free career/personal counseling for people interested in going to school, work, change jobs, growth workshops.	College of Technology 777 Memorial Dr. Room 372 Pocatello, ID 83201	208-282-2454
Developmental Disabilities Program	Services & assistance to individuals with a developmental disability, infant/toddler program.	421 Memorial Drive Pocatello, ID 83201	208-234-7900
Developmental Options	Services the developmentally & mentally delayed. Accepts Medicaid. Residential, residential rehabilitation, service coordination, residential affiliate services.	415 South Arthur Ave Pocatello, ID 83204	208-233-6833
Disability Rights Idaho	Protection & Advocacy for individuals with disabilities. Serves Southeast Idaho. www.disabilityrightsidaho.org	1246 Yellowstone Ave., A-3 Pocatello, ID 83201	866-309-1589
Family Pathways	Psychosocial rehabilitation, individual & family counseling, personal consultation, accepts Medicaid, - sliding scale.	3607 Poleline Rd Pocatello, ID 83201	208-637-1662

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Family Services Alliance Advocates	Legal assistance/court advocacy with domestic violence & sexual assault issues, support groups, counseling, and emergency shelter for individuals fleeing domestic and sexual violence.	355 South Arthur Ave Pocatello, ID 83204 24 hour crisis line	208-232-0742 208-251-HELP
Friendship Club	Social setting for those recovering from drug & alcohol dependency, also for family & friends.	745 South 1 st Ave Pocatello, ID 83201	208-232-9565
Idaho Division of Vocational Rehabilitation	For people with emotional, vocational, mental & physical disabilities with services toward employment.	1070 Hiline, Suite 200 Pocatello, ID 83201	208-236-6333
Idaho Infant/Toddler Program & Child Find	Home based program for children 0-3 who are developmentally delayed.	1901 Alvin Ricken Dr Pocatello, ID 83201	208-233-9080 Ext. 247
Infant/Toddler Program	Early intervention Birth-3 provides services, evaluation, Individualized family service plan, short term crisis counseling & referrals.	421 Memorial Dr Pocatello, ID 83201	208-234-7900
ISU Counseling and Testing Center	Individual and couple counseling. Free to ISU students. ISU students only.	921 S 8 th Avenue Pocatello, ID 83209	208-282-2130
ISU Psychology Clinic	Mental health counseling- Mon-Fri 9-6pm. Services provided: child behavior problems, couple/family therapy, adult emotional disorders. (9:00-5:30 during summer semester)	63 Memorial Dr Pocatello, ID 83201	208-282-2129
LDS Family Services	Counseling, support group for pregnant women, addiction recovery program. All welcome.	1169 Call Creek Dr Pocatello, ID 83201	208-232-7780
LIFE Incorporated	Advocacy training & counseling for people with disabilities, home health services.	640 Pershing Ave A Pocatello, ID 83201	208-232-2747
Marsh Valley Joint School District	Regular schooling & services for children with special needs ages 5-18. Preschool referrals for children with special needs ages 5-18.	40 School Street St Arimo, ID 83214	208-254-3306
Idaho Suicide Prevention Hotline	For consumers, families & friends of people at risk of suicide. Emotional support, crisis intervention.	State of Idaho	208-398-4357
National Alliance for the Mentally Ill (NAMI)	For consumers, families, & friends of people with a mental illness, education advocacy, & support meetings.	260 Skyline Dr Pocatello, ID 83204	208-232-5791
New Generations Counseling Center	Behavior modification, play therapy, etc. Accepts Medicaid, except for counseling.	1023 Yellowstone Pocatello, ID 83201	208-478-9551
Parents Unlimited	Advocacy, education & support to parents of children with disabilities/special needs; ages 0-26.	4619 Emerald St. E Boise, ID 83706	208-342-5884
Psychological Assessment Specialist	For children with ADD, ADHD, Aggressive Behavior. Accepts Medicaid. www.psychologicalassessmentspecialists.com	1246 Yellowstone Ave., #C5 Pocatello, ID 83201	208-233-0150
Community Mental Health	Psychosocial rehabilitation services to help with school work, symptom management, daily living activities or other problems related to mental illness. Medicaid accepted, sliding fee scale. M-TH 8:30 am-4:00 pm; F: 8:30 am-12:00 pm.	702 East Lander St Pocatello, ID 83201	208-478-2172

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Road To Recovery	Alcohol/ drug counseling to individuals & their families; family may seek counseling without the person involved with alcohol or drugs, IF problem exists in the family; individual/ group counseling, education classes.	1745 Pocatello Creek Rd Pocatello, ID 83201	208-233-9135
PARENTING/ CHILD EDUCATION			
211 IDAHO CARE LINE	Health and human service referrals. CHIP, parenting classes, doctors, dentists, etc.	Call for information.	Dial 211
4-H Programs	Program to help children develop interests, talents and skills.	10560 N. Fairgrounds Rd Pocatello, ID 83201	208-236-7310
American Red Cross of Greater Idaho	CPR/ First Aid training, disaster prevention & preparation, response to emergencies.	5380 W. Franklin Rd Boise, ID 83705	208-947-4357 800-853-2570
Bannock House-Bannock Youth Foundation	48-hour crisis center for at-risk youth ages 10-18; individual/family counseling, life skills, independent living program for ages 18-21.	620 W. Fremont Pocatello, ID 83204	208-234-2244
Bear River Head Start	Home Based Only. Preschool - Child & Family development program for families. Reduced car seats for enrolled families.	95 S 100 W, Ste. 200 Logan, UT 84321	435-755-0081
South Bannock Public Library (for Marsh Valley)	12pm-3pm Mon, 11am-5pm T-F, Closed Weekends.	18 North Main St Downey, ID 83234	208-897-5270
Expanded Food and Nutrition Education Program	Advisors come to the home, to give free lessons on nutrients, meal planning, food buying, safety, resource management.	University of Idaho 10560 N Fairgrounds Rd Bldg. A Pocatello, ID 83202	208-236-7310
Family Pathways	Psychosocial rehabilitation, individual & family counseling, personal consultation, accepts Medicaid-sliding scale.	3607 Poleline Rd Pocatello, ID 83201	208-637-1662
Family Resource Center-Bannock Youth Foundation	Referrals, resources, activities, workshops, classes for entire family; Birth to 3, Baby steps, anger management, & counseling.	403 North Hayes Pocatello, ID 83204	208-234-1122
Family Services Alliance Advocates	Legal assistance/court advocacy with domestic violence & sexual assault issues, support groups, counseling, and emergency shelter for individuals fleeing domestic and sexual violence.	355 South Arthur Ave Pocatello, ID 83204 24 hour crisis line	208-232-0742 (4357) 208-251-HELP
Idaho Infant/Toddler Program & Child Find-Southeastern Idaho Health Department	Home based program for children 0-3 who are developmentally delayed.	421 Memorial D Pocatello, ID 83201	208-234-7947 Offices: M-F 8am-5pm
Idaho State Department of Education	Special education for Title I, migrants, LEP, & homeless.	650 W. State Ste 307 Boise, ID 83720	208-334-2270
Lava Library South Bannock	Hours: Mon-Fri, 1:00-5:00 pm; Sat: 10-2pm Summer Reading: Take home packet once a week on Thursdays. Goes for 6 weeks.	33 East Main St Lava Hot Springs, ID 83246	208-776-5301

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Marsh Valley Joint School District	Regular schooling & services for children with special needs ages 5-18. Preschool referrals for children with special needs ages 5-18.	40 School Street Arimo, ID 83214	208-254-3306
McCammon Public Library	12-3 Mon, 11-5 Tues-Fri, Closed Weekends	808 Center St McCammon, ID 83250	208-254-9003
National Alliance for the Mentally Ill (NAMI)	For consumers, families, & friends of people with a mental illness, education advocacy, & support meetings.	260 Skyline Dr Pocatello, ID 83204	208-232-5791
New Generations Counseling Center	Behavior modification, play therapy, etc. Accepts Medicaid, except for counseling.	1023 Yellowstone Pocatello, ID 83201	208-478-9551
Parents Unlimited	Advocacy, education & support to parents of children with disabilities/special needs; ages birth-26.	4619 Emerald St Boise, ID 83705	208-342-5884
Psychological Assessment Specialist	For children with ADD, ADHD, Aggressive Behavior. Accepts Medicaid psychologicalassessmentspecialists.com	1246 Yellowstone Ave., #C5 Pocatello, ID 83201	208-233-0150
Community Mental Health	Psychosocial rehabilitation services to help with school work, symptom management, daily living activities or other problems related to mental illness. Medicaid accepted, sliding fee scale.	702 East Lander St Pocatello, ID 83201	208-478-2172
Road To Recovery	Alcohol/ drug counseling to individuals & their families; family may seek counseling without the person involved with alcohol or drugs, IF problem exists in the family; individual/ group counseling, education classes. In & outpatient treatment in area.	343 East Bonneville St Pocatello, ID 83201	208-233-9135
SEICAA-RSVP	Energy assistance-Nov 1-Mar 31, information/ referral services, family development, food boxes, personal hygiene products, housing for chronically homeless/ mentally disabled, phone assistance, school supplies, working closet-clothing help, & mental health program.	641 N 8 th Ave Pocatello, ID 83201	208-232-1114
Su Familia- National Hispanic Family Health Helpline	Health information for Hispanic families to help prevent and manage chronic conditions, references to providers & federal programs like CHIP-children's health insurance; Fact sheets for: cardiovascular disease, asthma, cancer screening, domestic violence, child & adult immunizations, diabetes & HIV / AIDS. Referrals for low-cost clinics in US and Puerto Rico.	Toll-free help line.	866-783-2645 866-SU-FAMILIA General helpline for English or Spanish. Pre-Natal helpline 800-504-7081
PREGNANCY & INFANT CARE			
211 IDAHO CARE LINE	Health and human service referrals. Children health insurance program, parenting classes, doctors, dentists, etc.	Call for information.	Dial 211
Health West Lava Clinic	Primary medical outpatient care, nutrition & programs. www.healthwestinc.org	85 South 5 th West Lava Hot Springs, ID 83246 M-F: 9am-12:30pm and 1:30pm-5:00pm	208-776-5202

BANNOCK COUNTY SERVICES DIRECTORY 2022-2023

Who	Services	Location	Phone Number
Idaho Infant/Toddler Program & Child Find	Home based program for children 0-3 who are developmentally delayed.	421 Memorial Dr Pocatello, ID 83201	208-234-7900
LDS Family Services	Counseling, support group for pregnant women, addiction recovery program. All welcome.	1701 Bartz Dr Pocatello, ID 83201	208-232-7780 M & F 9am-5pm T, Wed, & Thur 9am-8pm
National Hispanic Prenatal Helpline English/Spanish	Referrals to prenatal care providers in local area, information on pregnancy & health issues, depression, nutrition, general care & other concerns.	Toll-free helpline. Hunger Hotline	800-504-7081 866-348-6479
Pocatello Children's Clinic	Medical services for children 0-18. Mon-Fri- 9:00am-9:00pm, Sat. 9:00-12:00. 24 hour emergency services.	1151 Hospital Way Bldg. F Pocatello, ID 83201	208-232-1443 M-F: 8am-9pm Sat: 8am-Noon Sunday: Closed
Southeastern Idaho Public Health	WIC, Infant/Toddler Program, immunizations, car seat assistance, family planning. www.sdhdidaho.org	1901 Alvin Ricken Dr. Pocatello, ID 83201	208-233-9080
TRANSPORTATION			
Bear River Head Start	Reduced-cost Car Seats-Clients only.	95 W 100 S, Ste. 200 Logan, UT 84321	435-755-0081
Salt Lake City Express	Daily Shuttles between Salt Lake City and Southeastern Idaho.	info@saltlakeexpress.com	208-656-8824
Idaho Legal Aid Services, Inc.	Help for public rights cases: Medicare, food stamps, Medicare, unemployment, social security, county assistance, tenant rights, rental, customer, utility disputes, & handles domestic violence-cases upon referral.	150 S Arthur Ave # 203 Pocatello, ID 83204	208-233-0079
Project Warmth (Idaho Power Share)	Neighbors helping neighbors-rallying together to offer interim help with cold-weather heating bills.	400 N 4 th Ave Pocatello, ID 83201	208-232-5318
SEICAA - Resource & Referral	Energy assistance-Nov 1-Mar 31, food boxes, personal hygiene products, housing for chronically homeless/ mentally disabled, phone assistance, school supplies, working closet-clothing help, & mental health program.	641 N 8 th Avenue Pocatello, ID 83201	208-232-1114